



Position Details

Job Title: Case Manager, The Searcy Center

Reports to: Director

Status: Full Time

Pay Rate: \$19.50

Vision of the Position:

The Searcy Center is a compassionate, and loving community that helps men, women, women with children, men with children and married couples facing life insecurity related to homelessness, abuse, addiction, and other traumas. Individuals enter the community with different backgrounds, but they all need someone they can trust as they walk through their journey of stability and transformation. Through the Fresno Mission's "DTCR Model" offering **Dignity, Time, Community and Relationship**, our goal is to help people and restore them to what God designed them to be. The Case Manager serves in a key position role, walking alongside them as they work towards their goals in healing, spiritual, finance, housing and transformation.

Who you are:

- Someone who recognizes the value of other people regardless of their choices.
- Learns new methods of working with people who have experienced homelessness and trauma.
- Attentive with a listening ear and desire to give respect and time to our clients and guests.
- A good example of who Christ is and willing to share how He saved you from yourself.
- Dependable and trustworthy with sensitive and personal information.
- Fair in situations and able to determine what is just and equitable in difficult situations.
- Gentle in character and able to be calm and tender when others are challenging.
- Generous in heart, empathy, patient, and humble.
- Someone who brings excellence to everything you do.
- Has no desire to always be right when working with clients and guests.
- Able to work in a fast-paced and constantly changing environment.
- Great at time management.

What you'll do (just the basics):

- Guide students to develop and maintain the life skills necessary to obtain their goals.
- Conduct assessments to determine students need and assist in developing goals.
- Provide guidance, resources, and referrals as necessary and assist through case management.
- Meet with them on a weekly basis and provide counsel.
- Facilitate classes in relapse prevention, parenting, finances, and job readiness.

- Assist in training new employees. Schedule and coordinate daily work and classroom assignments for participants.
- Conduct conflict resolution meetings.
- De-escalate situations to keep community safe.
- Perform other duties as assigned.

Bonus Points:

- You have the flexibility to adapt to changes and take on new responsibilities as the organization grows.
- Puedes hablar, leer y escribir en espanol.
- You're excited to work in a fun fast-paced atmosphere where everyone takes the mission seriously, but no one takes themselves too seriously.

Education/Experience:

- An AA, Substance Abuse Disorder (SUD) certification from the State of California, or higher in the areas of Drug and Alcohol, Social Work, Human Services, or related field.
- Trained or familiar with the Genesis Process Relapse Prevention curriculum.
- Microsoft Office and computer skills.
- Three (3) years of experience working with the population we serve.
- California Drivers License

Requirements:

A mature walk with Jesus Christ and able to articulate Biblical beliefs and their application within the context of the Fresno Mission. All employees of Fresno Mission are an integral part of the outreach ministry of a non-denominational, evangelical ministry sharing the Gospel of Jesus Christ through transformational programs that provide food, shelter, clothing, education, job training and renewal of families to the poor and addicted. All employees are Christian missionaries and are required from time to time to participate in chapel services, outreach ministries, Bible studies and prayer times. Due to the nature of these types of ministries, it is an absolute necessity that each employee possesses and maintain a Christian testimony of their faith and experience in Jesus. Must agree with the Statement of Faith of the Fresno Mission.

- **Have a current/valid driver's license. (License needs to be eligible for Fresno Mission insurance to drive company vehicles.)**

Application Process:

Individuals interested in being considered for this position should email the following documents:

1. Letter of interest which includes a narrative detailing how you believe you qualify for this position.
2. An updated resume.
3. The names, email addresses, and phone number of three references.

Please email all documents to HR@fresnomission.org

No phone calls.